

# Health Insurance Counseling & Advocacy Program

# HICAP VOLUNTEERS NEEDED!



**COUNTY of VENTURA**  
Human Services Agency  
Area Agency on Aging

The Ventura County Area Agency on Aging's HICAP department — Health Insurance Counseling & Advocacy Program — provides expert counseling to Ventura County's older adults as they transition to Medicare.

## Volunteer needs include:

**Certified Counselor** — provide unbiased counseling on Medicare Part A, B, C, and D. Help resolve billing issues, apply for appeals, and provide community education.

**Non-Counseling Volunteer/Receptionist** — Assisting the certified counselors and HICAP (i.e., organizing handouts, data entry, filing, telephone reception, representing HICAP at outreach events).



## Apply today!

Please email [vcaaavolunteers@ventura.org](mailto:vcaaavolunteers@ventura.org) or call our volunteer coordinator, Leslie Suarez, at (805) 477-7354 with questions or to register as a volunteer!

